
QUALITY POLICY


Derek Lewis Ltd is fully committed to providing a safe and high quality service, that consistently meet our customer's requirements, specifications and complies with all applicable legal and regulatory requirements.

To achieve this we will work in close partnership with our supply chain and business partners to provide an excellent and consistent level of customer service at all levels and functions of our business. We will be assisted in achieving this by support from all our valued employees.

An audited quality management system is in place across the business to demonstrate full compliance with these policy requirements and standards and a commitment to improving business efficiencies is embraced by all.

Appropriate training is provided to all of our employees to allow the support and maintenance of all work procedures and processes that achieve our goals. We aim to make every employee accountable for quality in our business and promote a culture of 'right first time – every time'.

As part of our full commitment to quality, the effectiveness of this policy and our quality objectives will be regularly reviewed and fully communicated to all our personnel.

Signed:  Date 28/09/16

Mr. Darren Rhodes, Managing - Director

Signed  Date 28/9/16

Mr. Tom Lewis, Managing - Director