

## QUALITY POLICY

Derek Lewis Ltd is fully committed to providing a safe and high-quality service, that consistently meets our customer's requirements, specifications and complies with all applicable legal and regulatory requirements.

To achieve this, we will work in close partnership with our supply chain and business partners to provide an excellent and consistent level of customer service at all levels and functions of our business. We will be assisted in achieving this by support from all our valued employees.

An audited quality management system is in place across the business to demonstrate full compliance with these policy requirements and standards and a commitment to improving business efficiencies is embraced by all. The above statements are underpinned by our gaining of ISO9001 and all our works being carried out in accordance with the National Highways Sector Scheme No.16 Sector Scheme Documents for the Laying of Asphalt Mixes and associated Civil Engineering Works.

Appropriate training is provided to all of our employees to allow the support and maintenance of all work procedures and processes that achieve our goals. We aim to make every employee accountable for quality in our business and promote a culture of 'right first time – every time'.

As part of our full commitment to quality, the effectiveness of this policy and our quality objectives will be regularly reviewed and fully communicated to all our personnel.

Signed:  ..... Date *06/01/20*

**Mr. Darren Rhodes, Managing - Director**

Signed:  ..... Date *6/1/20*

**Mr. Tom Lewis, Managing - Director**